

Please adopt a VRS reimbursement rate that will cover costs for the VRS service to become a great tool! A tool for communication for the deaf and hard of hearing. I use VRS daily in my business and personal life. It has truly leveled the playing field for me. So much better than using Text Relay. I strongly believe that the service is so efficient with my communication needs that it would be impossible for me to go back to using text relay. It's such a blessing to communicate in my native American Sign Language.

The hearing people that I communicate with also prefer that I use VRS instead of Text Relay. It's that much better! Please set a rate so that providers can do R&D, provide 24/7 service, faster answer times, and make my communication that much smoother!!!!

Thank you.